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accelerated

## DAG 3.7G Card User Guide

EDM01-07



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When present on equipment this manual pertains to, the statement "This device complies with part 15 of the FCC rules" specifies the equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the Federal Communications Commission [FCC] Rules.

These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

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## Overview

The Endace DAG 3.7G card series provides sustained lossless capture of up to 2 Gigabits per second of timestamped traffic on 10/100/1000BASE-T Ethernet networks. Simultaneous capture and transmit rates up to 2 Gigabits per second total throughput.

There are two models, DAG 3.7GF and the DAG 3.7GP. The DAG 3.7GF has a hardware fail-safe that maintains the link connectivity in the event of a system shutdown.

The DAG card actively manages the movement of network data into memory while only consuming a minimal amount of the host computers resources.

The DAG 3.7G is a two port, PCI card that allows capture and transmission of data. It connects to the copper Ethernet network via RJ45 interfaces.

**Note:** Throughout this document the "DAG 3.7G" refers to both the DAG 3.7GF card and the DAG 3.7GP card.

## Card Features

The following features are available on this DAG card. **Note:** Different firmware images may be required. Not all features are available on each firmware image. For further information on which feature is available in what firmware image, see [Firmware images](#) (page 9).

- Ethernet 10/100/1000

## Purpose of this User Guide

The purpose of this User Guide is to provide you with an understanding of the DAG 3.7G card architecture, functionality and to guide you through the following:

- Installing the card and associated software and firmware
- Configuring the card for your specific network requirements
- Running a data capture session
- Synchronizing clock time
- Data formats

You can also find additional information relating to functions and features of the DAG 3.7G card in the following documents which are available from the Support section of the Endace website at <http://www.endace.com>:

- *EDM04-01 DAG Software Installation Guide*
- *EDM04-03 dagflood User Manual*
- *EDM04-04 dagfwdemo User Guide*
- *EDM04-06 Daggen User Guide*
- *EDM04-08 Configuration and Status API Programming Guide*
- *EDM04-19 DAG Programming Guide*
- *EDM05-01 Time Distribution Server User Guide*
- *EDM11-01 ERF types*
- *PN01-13 DAG Card Quick Start Guide*

This User Guide and the *EDM04-01 DAG Software Installation Guide* are also available in PDF format on the installation CD shipped with your DAG 3.7G card.

## System Requirements

### General

The minimum system requirements for the DAG 3.7G card are:

- A computer, with at least a Intel Xeon 1.8GHz or faster and a minimum of 1GB RAM.
- At least one free 3.3V 32 or 64 bit PCI slot.
- Software distribution requires 60MB free space.
- For details of the supported operating systems, see one of the following documents:
  - *EDM04-01 DAG Software Installation Guide*
  - Current release notes - See the Documentation CD or the Endace support website at <https://www.endace.com/support>.

### Operating System

This document assumes you are installing the DAG 3.7G card in a computer which already has an operating system installed. To install refer to *EDM04-01 DAG Software Installation Guide*. All related documentation is included on the CD shipped with the DAG 3.7G card.

### Other Systems

For advice on using an operating system that is substantially different from any of those specified above, please contact Endace Customer Support at [support@endace.com](mailto:support@endace.com).

## Card Description

The DAG 3.7GF has failsafe relays to connect the two ports on the card in event of a power failure. This failsafe feature is intended for use in inline forwarding applications. The DAG 3.7GP does not have the failsafe feature.

The DAG Ethernet ports operate in half duplex or full duplex modes. The DAG 3.7G card by default finds the fastest link configuration possible with the peer device using Ethernet Auto-negotiation.

The DAG 3.7GP card is shown below:



The DAG 3.7GF card is shown below:



The key features of the card are:

- DAG 3.7G card automatically detects line speed of 10, 100, or 1000Mbps.
- Full, header only, or variable length packet capture.
- Transmit and receive capable.
- Supports automatic MDI/MDI-X switching.
- RJ45 ports conform to the IEEE 802.3 standard for Ethernet.

**Note:** The standard specifies a maximum cable length of 100 metres for 10Base-T, 100-BaseTX, and 1000Base-T operation over unshielded twisted pair CAT5E or better cable.

## Battery removal – don't do it!

### Removing the battery from a DAG card voids your warranty.

Removing the battery from a DAG card will cause the loss of encryption key used to decode the DAG card's firmware. Once the encryption key is lost the DAG card must be returned to Endace for reprogramming.

The battery in this product is expected to last a minimum of 10 years.

### Caution

Risk of explosion if the battery is replaced by an incorrect type.  
Dispose of used batteries carefully.

## Card Architecture

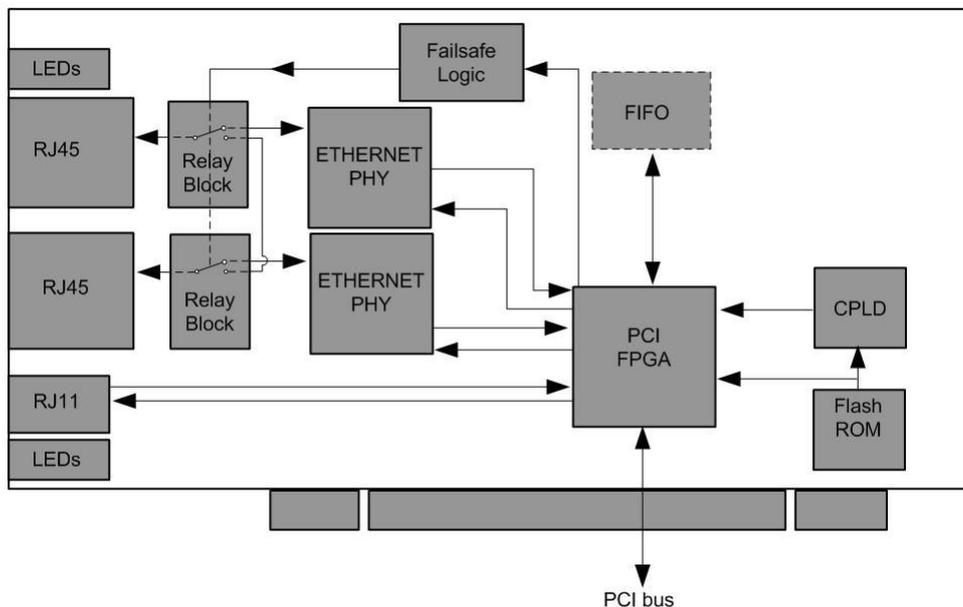
The DAG 3.7G card is designed for packet capture and generation on Ethernet networks.

Ethernet data is received by a DAG 3.7G card interfaces, and fed through framers into the Xilinx FPGA.

This FPGA contains an Ethernet processor and the DUCK timestamp engine.

Because of close association of the components, packets are time-stamped accurately. Time stamped packet records are stored by the FPGA, which interfaces to the PCI bus. All packet records are written to host computer memory during capture operations.

The following diagram shows the major components of the DAG 3.7G and the flow data:



## Line Types

It is important that you understand the physical characteristics of the network to which you want to connect. If your configuration settings do not match your network, the DAG 3.7G card will not function as expected.

There are various Ethernet line speeds and corresponding protocols which are identified using the IEEE naming convention. Each line speed has a set of requirements associated with it relating to the type of cable, maximum allowable distance, etc.

**Note:** If you are unsure about which of the options listed below to apply to your network, please contact your Network Administrator for further information.

### Supported Line Types

The line characteristics supported by the DAG 3.7G card are described below.

Type	Description
10Base-T	10 Mbps over two pairs of twisted telephone cable.
100Base-TX	100 Mbps over two pairs of shielded or unshielded twisted Cat 5 copper cable.
1000Base-T	1000Mbps over four pairs of balanced Cat5 or Cat6 copper cable.

**Note:** For more detailed information regarding Ethernet line types and speeds, please refer to IEEE Standard 802.3 available from the IEEE website at <http://www.ieee.org>.

## Extended Functions

### Inline Forwarding

The DAG 3.7G card supports inline forwarding which enables the card to receive and transmit packets directly from a single memory. This allows you to forward packets from the DAG card receive interface(s) to the DAG cards transmit interface(s) without the requirement to copy them. Using inline forwarding you can receive, inspect, filter and forward packets between ports.

`dagfwddemo` which is a tool supplied with your DAG card demonstrates how you can apply a user-defined BSD Packet Filter (BPF) to the traffic forwarded by the DAG card. Packets which match the filter are forwarded, while packets that do not match are dropped.

For more detailed information on inline forwarding and using `dagfwddemo` please refer to the *EDM04-04 dagfwddemo User Guide* available from the support section of the Endace website at <http://www.endace.com>.

### Memory Holes

Memory hole configuration is dependant on the application requirements. For a receive-only configuration, two memory holes are available, on each port.

For packet forwarding applications, only one memory hole can be utilised.

### Failsafe Relays

The DAG 3.7GF card failsafe relays are capable of either:

- Connecting the two ports together as a pass-through link
- Connecting both ports to the FPGA to enable data capture. This feature is not available on 3.7GP cards.

## Introduction

The DAG 3.7G card can be installed in any free 32-bit or 64-bit Bus Mastering PCI slot. Although the driver supports up to four DAG cards by default in one system, due to bandwidth limitations there should not be more than one card on a single PCI bus.

The cards make very heavy use of PCI bus data transfer resources. This is not usually a limitation as for most applications a maximum of two cards only can be used with reasonable application performance.

## DAG Software package

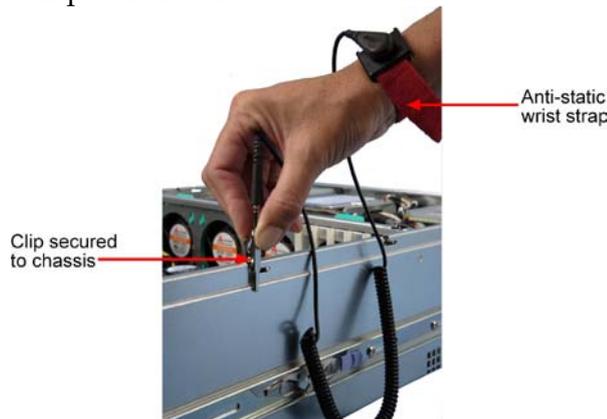
The latest DAG Software package must be installed before you install the DAG 3.7G card itself. See *EDM04-01 DAG Software Installation Guide*, which is included on the CD shipped with the DAG 3.7G card.

## Inserting the DAG Card

### Caution:

It is very important to protect both the computer and the DAG 3.7G card from damage by electro-static discharge (ESD). Failure to do so could cause damage to components and subsequently cause the card to partially or completely fail.

1. Turn power to the computer OFF.
2. Remove the PCI bus slot screw and cover.
3. Using an approved ESD protection device attach the end with the strap to your wrist and pull or clip firmly so there is firm contact with your wrist.
4. Securely attach the clip on the other end of the strap to a solid metal area on the computer chassis as shown below.



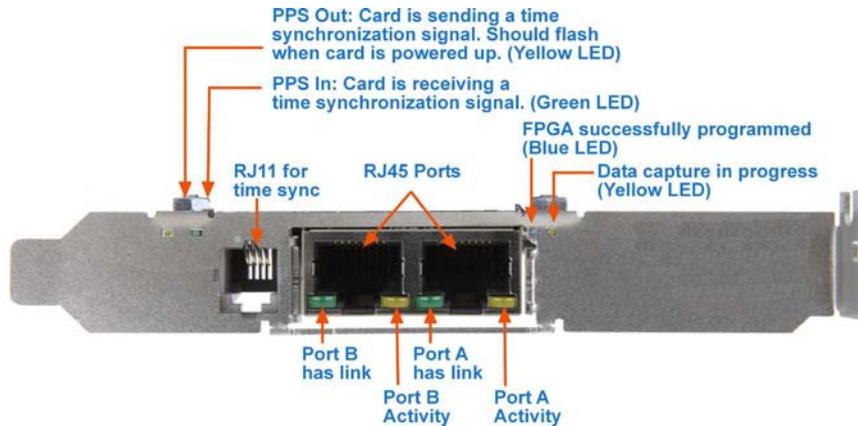
5. Insert the DAG 3.7G card into PCI bus slot ensuring it is firmly seated.
6. If this DAG card requires an external power supply, complete the following steps:
  - a. Connect the supplied (or equivalent) power cable to the external power connector on the DAG card.
  - b. Connect the cable to the appropriate power connector on your server's power supply unit.
7. Check the free end of the card fits securely into the card-end bracket that supports the weight of the card.
8. Secure the card with the bus slot cover screw.
9. Turn power to the computer ON.
10. Ensure the blue (FPGA successfully programmed) LED on the DAG card illuminates.

## Port Connectors

There are two RJ45 connectors on the DAG 3.7G card, and a RJ11 connector.

The RJ45 connectors, furthest from PCI connector, are the network monitoring ports. These can be connected directly to Ethernet Hubs, Switches or Router ports with a standard Ethernet cable. The monitoring ports can also be connected directly to NIC cards using either ethernet cross-over or straight-through cables.

The RJ11 socket, near the PCI connector, is for the time synchronization input. This socket should never be connected to a telephone line.



# Configuring the DAG card

## Introduction

Configuring the DAG 3.7G card ready for capturing data requires the following steps:

- [Setting up the FPGA](#) (page 10)
- [Preparing the DAG card for use](#) (page 12)
- [Configuring the DAG Card](#) (page 13)
- [Viewing the DAG card statistics](#) (page 20)

Once the DAG 3.7G is configured you can start capturing data, see [Using your DAG card to capture data](#) (page 21) for details on capturing data.

## Before configuring the DAG card

Before configuring the FPGA, you should ensure that:

- `dagmem` has been run and memory allocated to each installed DAG card.
- `dagload` has been run so that all DAG drivers have been installed.

Refer to the *Installing the drivers* section for the required Operating system in *EDM04-01 DAG Software Installation Guide* for the further details.

## Firmware images

The following lists the features available on each firmware image available on this DAG card.

FPGA image (Software version string)	Ethernet 10/100/1000
dag37gepci_erf.bit (dag37gepci_erf...)	

The software version strings are displayed in the `dagconfig` output and when using the `dagrom -x` command. They include a version number and creation date.

## Setting up the FPGA

All DAG cards have at least one Field-Programmable Gate Array (FPGA). The FPGA contains the firmware for the DAG card. The firmware defines how the DAG card operates when capturing data and contains the specific configuration.

**Note:** Some DAG cards have multiple FPGA's.

For each FPGA there are two firmware images:

- a factory image - contains fixed basic functionality for operating the DAG card.
- a user image - contains an upgradable version of the DAG card firmware. Additional functionality for the DAG card is available via the user image. Different user images may be available with different functionality, i.e. TERF, DSM etc.

Firmware images are loaded into DAG card flash ROM in the factory. The image is programmed into the FPGA each time the DAG card is powered up. The user image can then be programmed into the FPGA either manually or via a script.

### Programming the FPGA

Before configuring the DAG card for capture, you must load and program the DAG card with the appropriate FPGA image.

**Note:** For information about the `dagrom` options, see [dagrom](#) (page 11).

To program the DAG 3.7G, type the following:

- Load the FPGA image using:

```
dagrom -rvp -d0 -f dag37GEpci_erf.bit
```

where "0" is the device number of the DAG card you wish to capture data from. The filename of the FPGA image may differ from the above depending on the version required.

## dagrom

dagrom is a software utility that enables you to configure the FPGA on Endace DAG cards. The following is a list of options available in dagrom.

Option	Description
-a,--alternate-half	Use alternate (stable) half. [Default is current half.] Factory / User.
-A,--entire-rom	Entire ROM. [Default is current half only.]
-b,--swid-rom-check	Check if there is a SWID on the ROM.
-c,--cpu-region <region>	Access CPU region: c=copro, b=boot, k=kernel, f=filesystem.
--continue	Continue on erase error.
-d,--device <device>	DAG device to use.
-e,--erase	Erase ROM. [Default is read.]
-F,--disable-cfi-fast	Disable fast program option for CFI mode.
-f,--file <filename>	File to be read when programming ROM. There are multiple FGPA images per DAG card, covering the different versions, ERF, TERF DSM etc.
--force	Force loading firmware. Dangerous.
-g,--rom-number <rom>	Access specified ROM controller. [Default is 0.]
-h,--help -?,--usage	This page.
-i,--halt-ixp	Halt the embedded IXP Processor (DAG 7.1S only).
--image-table-fpga <image table fpga>	Specify the Power On image selection table FPGA number
--image-table-image <image table image>	Specify the Power On image selection table Image number
-j,--swid-rom-check-key <key>	Check the ROM SWID key with the one supplied.
-l,--hold-bus	Hold PBI bus from XScale (DAG 3.7T only).
-m,--swid-key <key>	Hexadecimal key for writing the Software ID (aka SWID).
-o,--swid-rom-read	Read SWID from ROM.
-p,--program-current	Program current User 1 Xilinx image into FPGA.
-q,--image-number <image number>	Specify the image number to write or to program the card.[0 - 3]. 0 factory image, 1 user image 1, 2 user image 2, 3 user image 3. (7.5G2/G4 only)
--swid-write <swid>	Write given SWID. The key must be supplied with the -m option, requires a valid running XScale ROM Image. (3.7T, 3.7D, 3.8S and 7.1S only)
-r,--reprogram	Reprogram ROM (may imply erase and write).
--reset-method <reprogram method>	Specify the method to reprogram the card.[1.Ringo 2.George 3.Dave]
-s,--swid-rom-write <swid>	Write given SWID to ROM. The key must be supplied with the -m option.
-t,--swid-read-bytes <bytes>	Read <bytes> of SWID, requires a valid running XScale ROM image (3.7T only)
-u,--swid-erase	Erase SWID from ROM.
--unknown	Force loading firmware. Dangerous.
-v,--verbose	Increase verbosity.
-V,--version	Display version information.
-w,--write	Write ROM (implies erase). [Default is read.]
--write-out <filename>	Write the contents of the ROM to a file.
-x,--list-revisions	Display Xilinx revision strings (the default if no arguments are given).
-y,--verify	Verify write to ROM.
-z,--zero	Zero ROM. [Default is read.]

All commands apply to the current image portion of the ROM, unless one of the options -a, -A, -c is specified.

**Note:** Not all commands are supported by all DAG cards.

## Loading new firmware images onto a DAG Card

New DAG card FPGA images are released regularly by Endace as part of software packages. They can be downloaded from the Endace website at <https://www.endace.com/support>.

Endace recommends you use the `dagrom -r` command when loading images from the computer to the ROM on the DAG card.

The `-r` option invokes a comparison of images on the computer and in the DAG card. Newer versions are automatically loaded onto the DAG card and programmed into the FPGA. See [dagrom](#) (page 11). This eliminates unnecessary reprogramming of the ROM and extends its life.

## Preparing the DAG card for use

Before configuring the DAG 3.7G card you must run the following `dagconfig` command to set the default parameters in the DAG card. This ensures the DAG 3.7G card functions correctly once you begin capturing data.

**Note:** Ensure you run this command each time the FPGA is reprogrammed.

```
dagconfig -d0 default
```

where "0" is the device number of the DAG card you wish to capture data from.

The current DAG 3.7G configuration displays and the firmware is verified as correctly loaded. See [dagconfig](#) (page 18) for more information.

## Configuring the DAG card

### Display Current Configuration

Once you have loaded the FPGA image you should run the `dagconfig` (page 18) tool without arguments to display the current card configuration and verify the firmware has been loaded correctly.

To display the default configuration for the first card, use:

```
dagconfig -d0 default
```

where "0" is the device number of the DAG card you wish to capture data from. A description of available tokens follows.

**Note:** Not all tokens displayed in the following diagram.

`dagthree` has been depreciated from DAG Software release 3.2 onwards. It has been replaced with `dagconfig`. Both are still valid. Endace recommends that new customer use `dagconfig`.

### Ethernet

```
Firmware: dag37gepci_erf_v2_5 3s1500fg456 2006/03/28 17:07:15 (user)
Serial : 5566

MAC Address A : 00:00:00:00:00:00
MAC Address B : 00:00:00:00:00:00
Port A: noauto_neg 10
Port B: noauto_neg 10

GPP0:
varlen slen=1536 align64
Port A: drop_count = 0

GPP1:
varlen slen=1536 align64
Port B: drop_count = 0

PCI Burst Manager:
33MHz
buffer_size=64 rx_streams=1 tx_streams=1 drop overlap

Memory Streams:
mem=32:0

TERF:
terf_strip32

Mux:
steer=iface noifaceswap
```

**DAG card will operate in auto-negotiation mode (auto\_neg) or not (noauto\_neg).**

**Number of packets dropped during current capture session on that port.**

**Total memory (in MB) available for allocation to this card**

**Allows each memory hole to operate independently.**

**Memory currently allocated (in MB) to rx stream (32MB) and tx stream (0MB)**

**Strips the 32 bit CRC value from the packet (terf\_strip32) or sends packet "as is" (noterf\_strip)**

## dagconfig tokens explained

The DAG 3.7G card now uses `dagconfig` instead of `dagthree`. The tokens listed below can be used with `dagconfig`.

### 10/100/1000

Set one of the following modes of operation:

- Set 10BaseT mode, 10Mbps
- Set 100BaseTX mode, 100Mbps
- Set 1000BaseTX mode, 1000Mbps

Example

```
dagconfig 10
dagconfig 100
dagconfig 1000
```

### align64

Sets whether the generated packets are 64-bit aligned (`align64`) or 32-bit aligned (`noalign64`) before being received by the host.

Example

```
dagconfig align64
dagconfig noalign64
```

### auto\_neg / noauto\_neg

**Note:** From DAG software 3.1.0 onwards `nic/nonic` is replaced by `auto_neg/noauto_neg`. Both options are valid and still can be used. `auto_neg/noauto_neg` is not supported by some older cards.

For Ethernet only. The DAG 3.7G card operates in either "auto\_neg" or "noauto\_neg" mode.

In `auto_neg` mode you must connect the DAG 3.7G card directly to a Ethernet switch or card with a full-duplex cable, in which case the DAG 3.7G card will perform Ethernet auto-negotiation.

The `noauto_neg` mode is intended for use with optical fiber splitters. In this mode you must connect the receive socket of the DAG port to the output of an optical splitter inserted into a network link between two other devices. The transmit socket of the DAG should be unconnected.

In `noauto_neg` mode, Ethernet auto-negotiation is not performed. This allows you to use one splitter on each DAG receive port to monitor each direction of a full-duplex Ethernet link.

Example

```
dagconfig auto_neg
dagconfig noauto_neg
```

### buffer\_size

The `buffer_size=nMB` indicates that a total of  $n$  MB of memory have been allocated to the DAG card in total. Memory allocation occurs when the `dagmem` driver is loaded at boot time. See *EDM04-01 DAG Software Installation Guide* for details on how to allocate memory.

**default**

The `default` command initializes the DAG card configuration and sets all settings to default values. The command also resets the DAG card configuration back to its default state.

**Note:** When you run `dagconfig -d0 default` the `dagclock` inputs and outputs are also reset to defaults.

**Example**

```
dagconfig -d0 default
```

**drop**

Details the number of packets dropped during current capture session. Resets to 0 when the session restarted. Indication only can not be changed.

**Example**

The following shows that 15 packets have been dropped in the current session:

```
drop=15
```

**ifaceswap/noifaceswap**

Changes direction of data flow such that the data appears in the alternative port.

**Example**

```
dagconfig ifaceswap
dagconfig noifaceswap
```

**mem**

You can split the DAG card's allocated memory between the receive and transmit stream buffers to suit your own requirements. The split is displayed as a ratio as shown below:

```
mem=X:Y
```

where:

x is the memory allocated in MB to the `rx` stream

y is the memory allocated in MB to the `tx` stream.

If there are multiple `rx` or `tx` streams memory can be allocated to each stream:

```
mem=X:Y:X:Y:X:Y
```

[Buffer size](#) (page 14) and [rx and tx Streams](#) (page 16) are related to `mem`.

**Example**

You can split 128MB of memory evenly between the `tx` and `rx` streams using:

```
dagconfig -d0 mem=64:64
```

**Note:** You can not change the stream memory allocations while packet capture or transmission is in progress.

**nic / nonic**

**Note:** From DAG software 3.1.0 onwards `nic/nonic` is replaced by `auto_neg/noauto_neg`. Both options are valid and still can be used. `auto_neg/noauto_neg` is not supported by some older cards. See [auto\\_neg / noauto\\_neg](#). (page 14)

**overlap/nooverlap**

Configures the `rx` and `tx` memory hole to be overlapped. This enables in-line forwarding without copying the data across the memory holes.

**Example**

```
dagconfig overlap
dagconfig nooverlap
```

**Note:** This option is only applicable on firmware images containing TX.

**reset**

Resets the ethernet framers, set auto mode.

## Example

```
dagconfig -d0 reset
```

**rx and tx Streams**

Indicates the number of `rx` and `tx` streams are available on the DAG card. Not configurable. Stream information relates to the setting of [mem](#) (page 15).

**rxmerge**

Send data from Port A to Stream 0.

Send data from Port B to Stream 0.

Equivalent to Port B = Stream 0

## Example

```
dagconfig -d0 rxmerge
```

**rxsplit**

Send data from Port A to Stream 0.

Equivalent to Port B = Stream 2

Send data from Port B to Stream 2.

Equivalent to Port B = Stream 2

## Example

```
dagconfig -d0 rxsplit
```

**slen**

Before you begin to capture data you can set the size that you want the captured packets to be. You can do this using the `dagconfig` tool to define the packet snaplength (`slen`).

**Note:** The snaplength value must be a multiple of 8 and in the range 48 to 9600 per card inclusive.

By default, `slen` which is the portion of the packet that you want to capture is set to 48 per card. This means that only the first 48 bytes of each packet will be captured.

If for example you want to capture only the IP header of each packet you may want to set the length to a different value. Alternatively if you want to ensure you capture the whole packet you can set the length to a larger value.

## Example

Setting up a DAG 3.7G card with a snap length of 200 bytes:

```
dagconfig -d0 slen=200
```

**Note:** The ERF header is not included in the `slen` value. Therefore a `slen` of 48 will produce a 64-byte capture record made up of 48 bytes plus the number of bytes in the ERF header.

**steer**

The algorithm to use to steer the incoming packet.

Option	Description
stream0	All traffic sent to stream 0 (3.8 balance f/w only)
iface	Port A to stream 0, Port B to stream 2 (3.8 balance f/w only)

**terf\_strip16/terf\_strip32/noterf\_strip**

Strips the CRC value (16 or 32 bits) from the packet or sends packet “as is” (`noterf_strip`). The TERF line in the current configuration indicates the current Terf option.

**Note:** Only displayed if the DAG card supports transmit (i.e. has a terf image).

Example

```
dagconfig terf_strip16
dagconfig terf_strip32
dagconfig noterf_strip
```

**varlen/novarlen**

The DAG 3.7G card is able to capture packets in two ways. They are:

- Variable length capture (`varlen`)
- Fixed length capture (`novarlen`) - (not support on some firmware images)

In **variable length** (`varlen`) mode, the DAG card will capture the whole packet, providing its size is less than the `slen` value. Therefore to use this capture mode effectively you should set the `slen` value to the largest number of bytes that a captured packet is likely to contain. For more information on `snaplenth`, see [slen](#) (page 16).

Any packet that is larger than the `slen` value will be truncated to that size. Any packet that is smaller than the `slen` value will be captured at its actual size therefore producing a shorter record which saves bandwidth and storage space.

Example

The example below shows a configuration for variable length full packet capture:

```
dagconfig -d0 varlen
```

In **fixed length** (`novarlen`) mode the card will capture all packets at the same length. Any packet that is longer than the `slen` value will be truncated to that size, in the same way as for `varlen` capture. However any packet that is shorter than the `slen` value will be captured at its full size and then padded out to the size of the `slen` value.

This means that in `novarlen` mode you should avoid large `slen` values because short packets arriving will produce records with a large amount of padding which wastes bandwidth and storage space.

**Note:** Using the `novarlen` option on DAG cards with an on-board Co-Processor (accelerated cards) is not recommended. It may cause excessive loss of packets.

## dagconfig options

dagconfig is a software utility used to configure and display statistics.

By default all commands, unless otherwise defined, run on device 0 (-d0). Commands only apply to one DAG card.

The following is a list options available in dagconfig. Not all options listed are applicable to all cards.

Options:	Description
-1,--porta	Port A only (default all). Multi-port cards only.
-2,--portb	Port B only (default all). Multi-port cards only.
-3,--portc	Port C only (default all). Four-port cards only.
-4,--portd	Port D only (default all). Four-port cards only.
--porte to --portp	As above, for extra ports on the 3.7T DAG card.
-c,--concfg <conncfg>	Connection configuration. Used by the DAG 7.1S only.
-C,--counters	Outputs the counters. Verbosity levels from 0=(basic / default) to 3=(full).
-d,--device <device>	DAG device to use. Default is d0.
-e,--extended	Displays the current extended statistics (non boolean and image dependant). Verbosity levels from 0=(basic / default) to 3=(full). Note: Some images may not contain extended statistics.
-G,--getattribute <getattribute>	Gets individual attributes by attribute name. Use in conjunction with the --porta or --portb options to get individual only multi-port cards.
-h,--help	Displays the MAN pages. The information displayed is dynamically based on the DAG card and does not work correctly when there is no DAG card in the system. <b>Note:</b> There are a few commands that display even though they are not applicable.
-i,--interval <seconds>	Interval to repeat in seconds.
-m,--hmon	Outputs the hardware monitor information.
-n,--voltages	Outputs the DAG card voltage monitor information.
-S,--setattribute <setattribute>	Sets individual attributes by attribute name. Use in conjunction with the --porta or --portb options to get individual only multi-port cards.
-s,--statistics	Outputs the statistics for the DAG card. Verbosity levels from 0=(basic / default) to 3=(full).
-T,--tree	Outputs the supported Configuration and Status attributes and components with the description and name. Using the -v2 verbosity level also outputs all components and attribute codes. Verbosity levels from 0=(basic / default) to 3=(full).
-t,--txstats	Outputs the transmit statistics for the DAG card. Where applicable.
-u, --ucounters	Outputs the universal counters for the DAG card. Where applicable.
-v,--verbose <level>	Sets the verbosity level, from 0 (basic) to 3 (full).
-V,--version	Display the DAG card version information.

**Note:** For cards with more than 2 ports you can select the required port using: - (portnumber) or --(portletter).

## Failsafe Relays

To engage the failsafe relays use the following command:

```
dagwatchdog - - N
```

**Note:** This command is not required on non-failsafe versions of the DAG 3.7G.

## dagthree options

`dagthree` has been depreciated from DAG Software release 3.2 onwards. It has been replaced with `dagconfig`. Both are still valid. Endace recommends that new customer use `dagconfig`.

`dagthree` is a software utility used to configure and display statistics.

By default all commands, unless otherwise defined, run on device 0 (`-d0`). Commands only apply to one DAG card.

The following is a list options available in `dagthree`.

Option	Description
<code>-l, --1544</code>	Crystal is 1.544MHz not 2.048MHz
<code>-a, --porta</code>	Port A only (default both).
<code>-b, --portb</code>	Port B only (default both).
<code>-c, --counters &lt;c1,c2&gt;</code>	Display counter statistics c1 and c2.
<code>-d, --device &lt;device&gt;</code>	DAG device to use.
<code>-f, --framer</code>	Display E1/T1 Framers statistics.
<code>-h, --help, -?</code>	Displays the help pages.
<code>-i, --interval &lt;seconds&gt;</code>	Interval to repeat -s or -c in seconds.
<code>-p, --ptest</code>	Production test output
<code>-s, --stats</code>	Display SONET/SDH/PHY statistics
<code>-S, --sticky-counters &lt;seconds&gt;</code>	Accumulate counter statistics for a number of seconds.
<code>-t, --detect</code>	Detect card configuration
<code>-u, --sonicid</code>	Display SONIC user device ID.
<code>-v, --verbose</code>	Increase verbosity.
<code>-V, --version</code>	Display version information.

## Viewing the DAG card status

### Interface Status

When you have configured the card according to your specific requirements you can view the interface statistics to check the status of each of the links using:

```
dagconfig -d dag0 -s
```

The tool displays a number of status bits that have occurred since last reading.

### Examples

The following example is for a card with no valid input:

```
dagconfig -d dag0 -s
Spd Lnk FD Neg JB MA RF Err  Spd Lnk FD Neg JB MA RF Err
1000 0 0 0 0 1 1 65535 1000 0 0 0 0 1 1 0
1000 0 0 0 0 1 1 0 1000 0 0 0 0 1 1 0
1000 0 0 0 0 1 1 0 1000 0 0 0 0 1 1 0
```

The following is an example for a card locked to a 1000Base-T stream:

```
dagconfig -d dag0 -s
Spd Lnk FD Neg JB MA RF Err  Spd Lnk FD Neg JB MA RF Err
1000 1 1 1 0 1 0 0 1000 1 1 1 0 0 0 0
1000 1 1 1 0 1 0 0 1000 1 1 1 0 0 0 0
1000 1 1 1 0 1 0 0 1000 1 1 1 0 0 0 0
```

The following example is for a card locked to a 100base-TX stream:

```
dagconfig -d dag0 -s
Spd Lnk FD Neg JB MA RF Err  Spd Lnk FD Neg JB MA RF Err
100 1 1 1 0 1 0 0 100 1 1 1 0 0 0 0
100 1 1 1 0 1 0 0 100 1 1 1 0 0 0 0
100 1 1 1 0 1 0 0 100 1 1 1 0 0 0 0
```

The following example is for a card locked to a 10base-T stream:

```
dagconfig -d dag0 -s
Spd Lnk FD Neg JB MA RF Err  Spd Lnk FD Neg JB MA RF Err
10 1 1 1 0 1 0 0 10 1 1 1 0 0 0 0
10 1 1 1 0 1 0 0 10 1 1 1 0 0 0 0
10 1 1 1 0 1 0 0 10 1 1 1 0 0 0 0
```

If the RF or JB bits are 1's, this indicates a problem with the network link. This may or may not be related to the configuration of the DAG 3.7G card.

Check all cabling, ensuring that runs are not too long and that plugs are firmly clipped into their connectors. Check error condition detectors or counters on the Ethernet equipment.

### Status Bits

Spd	Link Speed, 10, 100 or 1000 Mbps
Lnk	Link state
FD	Full Duplex
MA	Device is link master
Neg	Auto-negotiation completed (Auto mode only)
RF	Remote Fault Detected Error
JB	Jabber Detected Error
Err	Ethernet Symbol Error Count

# Using your DAG card to capture data

## Introduction

This chapter describes how to complete the following operations for a DAG card:

- [Basic data capture](#) (page 21)
- [Viewing captured data](#) (page 24)
- [Converting captured data](#) (page 26)
- [Using third party applications](#) (page 28)
- [Transmitting captured data](#) (page 28)

## Basic data capture

`dagsnap` is a software utility used to write to disk the raw data captured from a DAG card.

Data is collected in Extensible Record Format (ERF) which can then be viewed using `dagbits`, or converted to other formats using `dagconvert`.

When capturing high speed data Endace recommends you use `dagsnap`, see [Capturing data at high speed](#) (page 23).

For further information on the software utilities see:

- [dagsnap](#) (page 22)
- [dagbits](#) (page 24)
- [dagconvert](#) (page 27)

## Starting a capture session

To start the capture session type the following at the prompt:

```
dagsnap -d0 -v -o tracefile
```

(where "0" is the device number of the DAG card you wish to capture data from)

**Note:** You can use the `-v` option to provide user information during a capture session although you may want to omit it for automated trace runs.

By default, `dagsnap` runs indefinitely. To stop, use `CTRL+C`. You can also configure `dagsnap` to run for a fixed time period then exit.

## dagsnap

dagsnap is a data capture software utility.

The following is a list of the options available in dagsnap.

Option	Description
-d DEVICE --device DEVICE	Use the DAG device referred to by DEVICE. Supported syntax includes 0, dag1, and /dev/dag3 to refer to DAG cards, and 0:2, dag1:0, and /dev/dag2:0 to refer to specific streams on cards.
-h, -? --help, --usage	Display usage (help) information.
-j	Maximize disk writing performance by only writing data to disk in chunks. This option may not be available on all operating systems.
-m NUM	Write at most NUM megabytes of data per call to the DAG API (default is 4 MiB).
-o FILE --fname FILE	Write the captured packets to FILE, in ERF format (default is standard output).
-s NUM --runtime NUM	Run for NUM seconds, then exit.
-v --verbose	Increase output verbosity. When dagsnap is run with this command three columns of data are reported every second. These columns contain <ol style="list-style-type: none"> <li>1. The cumulative total of data written out from the DAG card.</li> <li>2. The buffer occupancy. Small values indicate no packet loss.</li> <li>3. The rate at which data is currently being written.</li> </ol>
-V, --version	Display version information.
-w, --wait SEC	Delay(wait) in seconds before capture and after.

## Capturing data at high speed

As the DAG 3.7G card captures packets from the network link, it writes a record for each packet into a large buffer in the host computer's main memory.

To avoid packet loss, the user application reading the record, such as `dagsnap`, must be able to read records out of the buffer as fast or faster than they arrive. If not the buffer will eventually fill and packet records will be lost.

If the user process is writing records to hard disk, it may be necessary to use a faster disk or disk array. If records are being processed in real-time, a faster host CPU may be required.

In Linux and Free BSD, when the computer buffer fills, the following message displays on the computer screen:

```
kernel: dagN: pbm safety net reached 0xNNNNNNNNN
```

The same message is also printed to log `/var/log/messages` file. In addition, when the computer buffer fills the "Data Capture" LED on the card will flash or flicker, or may go OFF completely.

In Windows no screen message displays to indicate when the buffer is full. Please contact Endace Customer Support at [support@endace.com](mailto:support@endace.com) for further information on detecting buffer overflow and packet loss in Windows.

### Detecting Packet Losses

Once the buffer fills, any new packets arriving will be discarded by the DAG 3.7G card until some data is read out of the buffer to create free space.

You can detect any such losses by observing the Loss Counter (`lctr` field) of the Extensible Record Format (ERF). See [Data Formats](#) (page 43) later in this User Guide for more information on the Endace ERF record format.

### Increasing Buffer Size

You can increase the size of the host computer buffer to enable it to cope with bursts of high traffic load on the network link.

For information on increasing the buffer size, see [buffer\\_size](#) (page 14).

## Viewing captured data

Data captured in ERF format can be viewed with `dagbits`. For further details on how to use `dagbits`, see [dagbits](#) (page 24).

**Note:** `dagbits` decodes and displays ERF header fields and packet contents are displayed as a Hex dump only. To decode higher level protocols, Endace recommends using a third party application, see [Using third party applications](#) (page 28).

### Examples

Test live traffic on `dag0`, stream 0 for 60 seconds running the `lctr`, `flags` and `fcs` tests:

```
dagbits -vvc -d0:0 -s60 lctr flags fcs
```

To read a trace log file using `dagbits`:

```
dagbits -vvc print -f logname.log | less
```

To check for errors in the trace:

```
dagbits -vvc lctr flags fcs -f logname.log
```

If `dagbits` reaches the end of the traffic and prints its report then the ERF records were valid.

## dagbits

`dagbits` is a software utility used to view and test ERF records. `dagbits` can receive data from either:

- directly from the DAG card (using the `-d` option), or
- a ERF data file created by `dagsnap`.

The following is a list options available in `dagbits`:

Options	Description
-0	ERF records contain no Link-Layer CRCs.
-16	ERF records contain 16 bit Link-Layer CRCs (PoS).
-32	ERF records contain 32 bit Link-Layer CRCs (PoS and Ethernet).
-a	Set legacy format to ATM (this is the default).
-b	Treat ERF timestamps as big-endian.
-c	Print real-time progress reports as <code>dagbits</code> captures traffic. This is a useful indicator that a test is running correctly.
-C NUM	Sets CRC correction factor for BTX test (0, 16 or 32 bits).
-d DEVICE --device DEVICE	Use the DAG device referred to by DEVICE. Supported syntax includes 0, <code>dag1</code> , and <code>/dev/dag3</code> to refer to DAG cards, and <code>0:2</code> , <code>dag1:1</code> , and <code>/dev/dag2:0</code> to refer to specific streams on cards.
-D NUM	Introduces a NUM nanosecond delay between processing each record.
-e	Set legacy format to Ethernet (default: ATM).
-E NUM	Halt operation after a maximum of NUM errors. This option prevents <code>dagbits</code> from creating extremely large output files when being redirected to a file.
-f FILE	Read captured data from FILE.
-h, -? --help, --usage	Display usage (help) information.
-i API	Use "API" interface for live DAG API capture. Possible options are: 0 DAG 2.4 legacy API interface [ <code>dag_offset(3)</code> ]. 1 DAG 2.5 API interface [ <code>dag_advance_stream(3)</code> ]. 2 DAG 2.5 API interface [ <code>dag_rx_stream_next_record(3)</code> ].
-I	Assume the ERF contains color information in the pad and offset bytes (for Ethernet ERFs) or HDLC header bytes (for PoS ERFs) and display this information as a packet classification and destination memory buffer.
-j NUM	Set the threshold for the jitter test to NUM microseconds.
-m NUM	Print the first NUM errored records only, and then continue to count errors silently for the duration of the session.

-n NUM	Expected number of packets to receive. Returns an error if the actual number is different.
-p	Set legacy format to PoS (default: ATM).
-P PARAMS	DAG 3.5S capture parameters.
-q	Quiet. This instructs <code>dagbits</code> to suppress summary information when terminating. Error messages are not affected by this option.
-r NUM	Set legacy format record lengths to NUM.
-R NUM	When used in conjunction with the <code>rlen</code> test, indicates the RLEN of ERF records to match against. NUM.
-s	Check for strictly monotonic (increasing) timestamps, rather than monotonic (non-decreasing). Affects the behavior of the <code>mono</code> test. With strict checking it is an error for consecutive timestamps to be equal; they must always increase.
-S NUM	Terminate <code>dagbits</code> after NUM seconds of capture. This option only makes sense when capturing packets from a DAG card (i.e. when used in conjunction with the <code>-d</code> flag).
-t NUM	Terminate <code>dagbits</code> if any ERF record type does not match NUM.
-U NUM	Process at most NUM records in one pass. This option enables the user to reduce the performance of <code>dagbits</code> for various purposes. See also <code>-D</code> .
-v -vv --verbose	Increase verbosity of <code>dagbits</code> . This option increase the amount of data displayed when printing an ERF record due to the <code>print</code> test or errors in other tests. <code>-v</code> will print payload contents, <code>-vv</code> will print payload contents and an accompanying ASCII dump of the packet payload.
-V, --version	Display version information.
-w	Instruct <code>dagbits</code> to treat all warnings as errors.
-W NUM	When used in conjunction with the <code>wlen</code> test, the wire length of ERF records must be exactly NUM bytes.
-z	Stop when no traffic is received for one second.

`dagbits` takes several options that serve as parameters to particular tests. Available tests include monotonic time-stamp increment and frame checksum (FCS, aka CRC) validation. See the `dagbits help` for further details.

## Converting captured data

`dagconvert` is the software utility that converts captured data from ERF format to Pcap (and other formats). Once in non ERF format the data can be read using [third party applications](#) (page 28).

`dagconvert` can also be used to capture data directly into pcap format.

### Examples

To read from DAG card 0 and save to a file in ERF format:

```
dagconvert -d0 -o outfile.erf
```

To read from DAG card 0 and save to a file in pcap format:

```
dagconvert -d0 -T dag:pcap -o outfile.pcap
```

To convert a file from ERF format to pcap format:

```
dagconvert -T erf:pcap -i infile.erf -o outfile.pcap
```

To convert a file from pcap format to ERF format, ensuring the ERF records are 64-bit aligned (and therefore suitable for transmission using `dagflood`):

```
dagconvert -T pcap:erf -A 8 -i infile.pcap -o outfile64.erf
```

To capture from DAG Card 0 using a BPF filter:

```
dagconvert -d0 -o outfile.erf -b "host 192.168.0.1 and tcp port 80"
```

To capture from DAG card 0 using ERF filtering:

```
dagconvert -d0 -o outfile.erf -f "rx,a"
```

To capture from DAG card 0 to a series of files of size 128 MB:

```
dagconvert -d0 -o outfile.erf -r 128m
```

The first file created is labeled `outfile0000.erf`, once the file size reaches 128MB, a second file is created. The second is labeled `outfile0001.erf` etc.

## Dagconvert

`dagconvert` is a software utility for converting data to various file formats. Supported formats are:

File format	Description
dag	Read ERF records directly from DAG card (input only).
erf	ERF (Extensible Record Format) file (input and output).
atm	Legacy ATM files (input only).
eth	Legacy Ethernet files (input only).
pos	Legacy PoS files (input only).
null	Produces no input or output.
pcap	pcap(3) format file (input or output).
prt	ASCII text packet dump (output only).

Data can be input from a file or captured from a DAG card. `dagconvert` can be used for converting data captured from a DAG card to pcap format. This allows the trace file to be used with tools that support the pcap file format. Also the reverse is possible, where data can be converted to ERF format for use in other dag utilities. The following is a list of options available in `dagconvert`.

Options	Description								
-A NUM	Set the record alignment of the ERF to NUM bytes (ERF only).								
-b EXPRESSION	Specify a tcpdump(1) style BPF expression to be applied to the packets.								
-c 0 16 32	Specify the size (in bits) of the frame checksum (FCS) (pcap(3) only).								
-d DEVICE --device DEVICE	Use the DAG device referred to by DEVICE. Supported syntax includes 0, dag1, and /dev/dag3 to refer to DAG cards, and 0:2, dag1:1, and /dev/dag2:0 to refer to specific streams on cards.								
-f FILTERS	A comma-delimited list of filters to be applied to the data. Supported filters are: <ul style="list-style-type: none"> <li>• rx Filter out rx errors (link layer).</li> <li>• ds Filter out ds errors (framing).</li> <li>• trunc Filter out truncated packets.</li> <li>• a,b,c,d Filter on indicated port/interface(s).</li> </ul>								
-F	Select fixed length output (ERF only).								
-G NUM	Set the GMT offset to NUM seconds (pcap(3) only).								
-h, -?, --help, --usage	Display usage (help) information.								
-i FILES	Name(s) of the input file(s). If more than one filename is given, the ERF records from the files will be merged in timestamp order to the output.								
-o FILE	Name of the output file.								
-r NUM	Rotate the output file after NUM bytes. Add k (kilobytes), m (megabytes), g (gigabytes) and t (terabytes) suffixes.								
-s NUM	Set the snap length to NUM bytes.								
-t NUM	Capture from the DAG card for NUM seconds.								
-T atm dag erf eth  pcap pos : erf pcap prt	Input and output types. See the DESCRIPTION section above for more information about the input and output types.								
-v, --verbose	Increase output verbosity.								
-V, --version	Select variable length output (ERF only). Display version information.								
-y <DLT>	This sets the pcap data link type to be used for BPF filtering (-b) and for pcap output. Previously only one DLT was mapped to each ERF type. Supported DLT types (case insensitive): <table style="width: 100%; border: none;"> <tr> <td>EN10MB: Ethernet</td> <td>DOCSIS: Ethernet</td> </tr> <tr> <td>CHDLC: HDLC</td> <td>PPP_SERIAL: HDLC</td> </tr> <tr> <td>MTP2: HDLC</td> <td>ATM_RFC1483: ATM, AAL5</td> </tr> <tr> <td>SUNATM: ATM, AAL5</td> <td></td> </tr> </table>	EN10MB: Ethernet	DOCSIS: Ethernet	CHDLC: HDLC	PPP_SERIAL: HDLC	MTP2: HDLC	ATM_RFC1483: ATM, AAL5	SUNATM: ATM, AAL5	
EN10MB: Ethernet	DOCSIS: Ethernet								
CHDLC: HDLC	PPP_SERIAL: HDLC								
MTP2: HDLC	ATM_RFC1483: ATM, AAL5								
SUNATM: ATM, AAL5									

**Note:** Not all options are applicable to all DAG cards.

## Using third party applications

Once the captured data is in Pcap format you can use third party applications to examine and process the data. The third party applications include:

- Wireshark /Tshark (formerly Ethereal /Tethereal)
- TCPDump
- Libpcap
- SNORT
- Winpcap, etc.

**Note:** Wireshark can also read ERF formatted data.

## Transmitting captured data

### Configuration

The DAG 3.7G card is able to transmit as well as receive packets and can capture received traffic **while** transmitting. This allows you to use capture tools such as `dagsnap`, `dagconvert`, and `dagbits` while `dagflood` is sending packets.

To configure the DAG 3.7G card for transmission, you must allocate some memory to a transmit stream. By default, 16 MB of memory is allocated to the tx stream and the remainder is allocated to the rx stream. For information on setting the Memory allocation see [mem](#) (page 15).

**Note:** You can not change the stream memory allocations while packet capture or transmission is in progress.

### Explicit Packet Transmission

The operating system does not recognize the DAG 3.7G card as a network interface and will not respond to ARP, ping, or router discovery protocols.

The DAG 3.7G card will only transmit packets that are explicitly provided by the user. This allows you to use the DAG 3.7G card as a simple traffic load generator.

You can also use it to retransmit previously recorded packet traces. The packet trace is transmitted as fast as possible. The packet timing of the original trace file is not reproduced.

## Trace Files

You can use `dagflood` to transmit ERF format trace files, providing the files contain **only** ERF records of the type matching the current link configuration.

When you use DAG cards with multiple ports, ensure all ports referred to by the Trace file are active. This ensures the `dagflood` traffic is not blocked when trying to delivering data to an inactive port. Check the interface status output for the DAG card and ensure the link status for all required destination ports is active. See [Viewing the DAG card statistics](#). (page 20)

For further information on using `dagflood` please refer to the *EDM04-03 dagflood User Manual* available from Endace Customer Support at <https://www.endace.com/support>.

In addition the length of the ERF records to be transmitted must be a multiple of 64-bits. You can configure this when capturing packets for later transmission by setting 64-bit alignment using the `dagconfig align64` command.

If packets have been captured without using the `align64` option you can convert the trace files so that they can be transmitted by using [dagconvert](#) (page 27) as shown below:

```
dagconvert -v -i tracefile.erf -o tracefile.erf -A8
```

Alternatively if you are unsure if a trace file is 64-bit aligned you can test the file using [dagbits](#) (page 24) as shown below:

```
dagbits -v align64 -f tracefile.erf
```

If you do not have any ERF trace files available, you can use `daggen` to generate trace files containing simple traffic patterns. This allows the DAG 3.7G card to be used as a test traffic generator.

For further information on using `daggen` please refer to the *EDM04-06 Daggen User Guide* available from Endace Customer Support at <https://www.endace.com/support>.



# Synchronizing Clock Time

---

## Overview

DAG cards have sophisticated time synchronization capabilities. This allows for high quality timestamps and optional synchronization to an external time standard.

The core of the DAG synchronization capability is known as the DAG Universal Clock Kit (DUCK).

A clock in each DAG card runs independently from the computer clock. The DAG card's clock is initialized using the computer clock, and then free-runs using a crystal oscillator.

Each DAG card's clock can vary relative to a computer clock, or other DAG cards.

## DUCK Configuration

The DUCK (DAG Universal Clock Kit ) is designed to reduce time variance between sets of DAG cards or between DAG cards and coordinated universal time [UTC].

You can obtain an accurate time reference by connecting an external clock to the DAG card using the time synchronization connector. Alternatively you can use the host computer's clock in software as a reference source without any additional hardware.

Each DAG card can also output a clock signal for use by other DAG cards.

## Common Synchronization

The DAG card time synchronization connector supports a Pulse-Per-Second (PPS) input signal, using RS-422 signaling levels.

Common synchronization sources include GPS or CDMA (cellular telephone) time receivers.

Endace also provides the TDS 2 Time Distribution Server modules and TDS 6 expansion units that enable you to connect multiple DAG cards to a single GPS or CDMA unit.

For more information, please refer to the Endace website at <https://www.endace.com/support>, or the *EDM05-01 Time Distribution Server User Guide*.

## Network Time Protocol

NTP (Network Time Protocol) can be used to synchronize a computer clock to a network based reference. When the NTP daemon starts, it exchanges packets with network time servers to establish the correct time. If the computer clock is significantly different, the NTP can adjust the computer clock in a single large 'step'. Over time, NTP adjusts the rate of computer clock to minimize the offset from its reference. It can take several days for NTP to fully synchronize the computer clock.

The DAG card clock is initialized from the computer's clock rather than from the NTP. Using NTP to synchronize the computer's clock ensures the DAG card clock remains accurate.

DAG cards can also be synchronized to external references such as GPS or to the computer clock directly. In both cases the computer clock time is loaded onto the DAG clock when the DAG card is started (`dagload`, `dagreset`, `dagrom -p`).

When clock synchronization is enabled, the DAG card time is compared to the computer time once per second, regardless of the synchronization source. If the times differ by more than 1 second, the DAG card clock is reloaded from the computer clock and synchronization is restarted. For this reason, the computer clock should be maintained with better than 1 second accuracy.

If the DAG card clock is synchronized to the computer clock, then small 'step' adjustments of the computer clock by the NTP daemon can cause the DAG driver to emit warning messages to the console and system log files if the adjustment exceeds the warning threshold. These messages are intended to allow the user to monitor the quality of the clock synchronization over time.

The best synchronization is achieved when the DAG card is synchronized to an external GPS reference clock, and the computer clock is synchronized to a local NTP server.

## Timestamps

ERF files contain a hardware generated timestamp of each packet's arrival.

The format of this timestamp is a single little-endian 64-bit fixed point number, representing the number of seconds since midnight on the 1<sup>st</sup> January 1970.

The high 32-bits contain the integer number of seconds, while the lower 32-bits contain the binary fraction of the second. This allows an ultimate resolution of  $2^{-32}$  seconds, or approximately 233 picoseconds.

Different DAG cards have different actual resolutions. This is accommodated by the lower most bits that are not active being set to zero. In this way the interpretation of the timestamp does not need to change when higher resolution clock hardware is available. The DAG 3.7G implements the 24 most significant bits which provides a time resolution of 59.6 nanoseconds.

The ERF timestamp allows you to find the difference between two timestamps using a single 64-bit subtraction. You do not need to check for overflows between the two halves of the structure as you would need to do when comparing Unix time structures.

### Example

Below is example code showing how a 64-bit ERF timestamp (erfts) can be converted into a `struct timeval` representation (tv):

```
unsigned long long lts;
struct timeval tv;

lts = erfts;
tv.tv_sec = lts >> 32;
lts = ((lts & 0xffffffffULL) * 1000 * 1000);
lts += (lts & 0x80000000ULL) << 1;      /* rounding */
tv.tv_usec = lts >> 32;
if(tv.tv_usec >= 1000000) {
    tv.tv_usec -= 1000000;
    tv.tv_sec += 1;
}
```

## Dagclock

The DUCK is very flexible and can be used with or without an external time reference. It can accept synchronization from one of several input sources and also be made to drive its synchronization output from one of several sources.

Synchronization settings are controlled by the `dagclock` utility.

**Note:** You should only run `dagclock` after you have loaded the appropriate FPGA images. If at any stage you reload the FPGA images you must rerun `dagclock` to restore the configuration.

**Note:** when you run `dagconfig -d0 default` the `dagclock` inputs and outputs are also reset to defaults.

A description of each argument is shown below:

Option	Description
<code>-d DEVICE</code> <code>--device DEVICE</code>	Use the DAG device referred to by DEVICE. Supported syntax includes 0, dag1, and /dev/dag3 to refer to DAG cards.
<code>-h, -?</code> <code>--help, --usage</code>	Display the information on this page
<code>-k</code> <code>--sync</code>	Wait for DUCK synchronization before exiting
<code>-K NUM</code>	Set the synchronization timeout in seconds (default is 60 seconds)
<code>-l NUM</code>	Set the Health threshold in nanoseconds. (default is 596ns)
<code>-v</code>	Increase output verbosity
<code>-V</code>	Display version information
<code>-x</code> <code>--clearstats</code>	Clear clock statistics

Command	Description
<code>default</code>	Set the <code>dagclock</code> input and output to RS422 in and none out.
<code>none</code>	Clears the input and output settings.
<code>rs422in</code>	Sets the <code>dagclock</code> input to RS422.
<code>hostin</code>	Sets the <code>dagclock</code> input to Host (unused)
<code>overin</code>	Sets the <code>dagclock</code> input to Internal input
<code>auxin</code>	Sets the <code>dagclock</code> input to Auxiliary input (unused)
<code>rs422out</code>	Sets the <code>dagclock</code> output to repeat the RS422 input signal
<code>loop</code>	Output the selected input
<code>hostout</code>	Sets the <code>dagclock</code> output to host (unused)
<code>overout</code>	Internal output (master card)
<code>set</code>	Sets the DAG card's clock to computer clock time and clears clock statistics. The DAG card takes approximately 20 to 30 seconds to re-synchronize.
<code>reset</code>	Full clock reset. Load time from computer, set RS422in, none out. Clears clock statistics. The DAG card takes approximately 20 to 30 seconds to re-synchronize.

**Note:** By default, all DAG cards listen for synchronization signals on their RS-422 port, and do not output any signal to that port.

## Dagclock Statistics reset

Statistics are reset to zero when the following occur:

- Loading a DAG driver
- Loading firmware
- `dagclock` with a `-x` option
- `dagclock` with a `set` or `reset` command.

### Example

To view the default `dagclock` configuration:

```
dagclock -d0
```

The following is the output from DAG card that has its clock reference connected. The clock statistics have been reset since the card was last synchronized. **Note:** Values will differ for each DAG card type.

```
muxin    rs422
muxout   none
status   Synchronised Threshold 596ns Failures 0 Resyncs 0
error    Freq -30ppb Phase -60ns Worst Freq 75ppb Worst Phase 104ns
crystal  Actual 100000028Hz Synthesized 67108864Hz
input    Total 3765 Bad 0 Singles Missed 5 Longest Sequence Missed 1
start    Thu Apr 28 13:32:45 2007
host     Thu Apr 28 14:35:35 2007
dag      Thu Apr 28 14:35:35 2007
```

**Note:** For a description of the `dagclock` output see [Dagclock output explained](#) (page 36).

## Dagclock output explained

### Muxin

Lists the `dagclock` time input source for this DAG card. The options are `RS422in`, `Hostin`, `Overin` or `Auxin`.

#### Example

```
muxin rs422
```

### Muxout

Lists the `dagclock` time output source for this DAG card. The options are `RS422out`, `Hostout`, `Overout` or `Loop`.

#### Example

```
muxout none
```

### Status

This line reports on the status of the DAG card.

Output	Description
<b>Synchronised / Not synchronised</b>	This indicates whether this DAG card is synchronized to the time source listed ( <code>Muxin</code> ). The DAG card becomes <b>Not Synchronized</b> when the absolute <a href="#">Phase error (page 36)</a> is above the <a href="#">Threshold</a> value for 10 consecutive seconds.
<b>Threshold</b>	This is the value above which the DAG card port is considered <b>Not Synchronized</b> . The <a href="#">Threshold</a> value changes depending on the type of input time synchronization. The defaults are: <ul style="list-style-type: none"> <li>• 596 for RS422 synchronization</li> <li>• 12000 for host synchronization (Unix)</li> <li>• 50000 for host synchronization (Windows)</li> </ul> This value can be adjusted using the <code>dagclock -l</code> option.
<b>Failures</b>	This is a count of the number of times the DAG card has become <b>Not Synchronized</b> .
<b>Resyncs</b>	This is a count of the number of times the DAG card Phase error has exceeded 1 second. See <a href="#">Error (Dagclock)</a> (page 36). If the DAG card is <b>Not Synchronized</b> for more than 10 seconds the DAG card automatically runs the following command to update the time on the DAG card: <pre>dagclock -d0 set</pre> Where "0" is the device number.

#### Example

```
status Synchronised Threshold 596ns Failures 0 Resyncs 0
```

### Error

This line reports on the synthesized frequency of the DAG card.

Output	Description
Freq	An estimate of the synthesized frequency error over the last second in parts per billion.
Phase	The difference between the DAG card's clock and the reference clock at the last time pulse.
Worst Freq	Highest absolute value of the <a href="#">Frequency error</a> since statistic collection began. Reset to zero when statistics are reset, see <a href="#">Dagclock Statistics reset</a> (page 35).
Worst Phase	Highest absolute value of the <a href="#">Phase error</a> since statistic collection began. Reset to zero when statistics are reset, see <a href="#">Dagclock Statistics reset</a> (page 35)

#### Example

```
error Freq -30ppb Phase -60ns Worst Freq 75ppb Worst Phase 104ns
```

## Crystal

This line reports on the DAG card crystal oscillator.

Output	Description
Actual	The DAG card's crystal frequency calculated based on the reference clock.
Synthesized	The target time stamping frequency. Different for each DAG card type.

### Example

```
crystal Actual 100000028Hz Synthesized 67108864Hz
```

## Input

This line reports on the time pulses received by the DAG card.

Output	Description
Total	The total number of time pulses received. Reset to zero when statistics are reset, see <a href="#">Dagclock Statistics reset</a> (page 35).
Bad	The number of time pulses that were rejected (considered Bad) by the DAG card. Reset to zero when statistics are reset, see <a href="#">Dagclock Statistics reset</a> (page 35). Time pulses are considered <i>Bad</i> if they were not received 1 second (approximately) after the last time pulse. These may be caused by noise.
Singles missed	The number of times a single time pulse failed to be received by the DAG card (i.e. a two second gap). Reset to zero when statistics are reset, see <a href="#">Dagclock Statistics reset</a> (page 35).
Longest Sequence Missed	This displays the longest time gap (in seconds) between a pair of time pulses. Reset to zero when statistics are reset, see <a href="#">Dagclock Statistics reset</a> (page 35).

### Example

```
input Total 3765 Bad 0 Singles Missed 5 Longest Sequence Missed 1
```

## Start / Host / DAG

Output	Description
Start	This is the time statistics collection started. See <a href="#">Dagclock Statistics reset</a> (page 35)
Host	Current Host (computer) time.
DAG	The DAG card time at the last time pulse. If the DAG card has never been synchronized, the following displays: No active input - free running.

### Example

```
start Thu Apr 28 13:32:45 2007
host Thu Apr 28 14:35:35 2007
dag Thu Apr 28 14:35:35 2007
```

## Card with Reference

### Overview

To obtain the best timestamp accuracy you should connect the DAG card to an external clock reference, such as a GPS or CDMA time receiver.

To use an external clock reference source, the host computer's clock must be accurate to UTC to within one second. This is used to initialize the DUCK.

When the external time reference source is connected to the DAG card time synchronization connector, the DAG card automatically synchronizes to a valid signal.

### Pulse Signal from External Source

The DAG time synchronization connector supports an RS-422 (PPS) signal from an external source. This is derived directly from an external reference source or distributed through the Endace TDS 2 (Time Distribution Server) module which allows two DAG cards to use a single receiver. It is also possible for more than two DAG cards to use a single receiver by "daisy-chaining" TDS-6 expansion modules to the TDS-2 module. Each TDS-6, module provides outputs for an additional 6 DAG cards.

Synchronize to an external source as follows:

```
dagclock -d0
```

Output:

```

muxin   rs422
muxout  none
status  Synchronised Threshold 596ns Failures 0 Resyncs 0
error   Freq 30ppb Phase -15ns Worst Freq 238ppb Worst Phase 326ns
crystal Actual 100000023Hz Synthesized 67108864Hz
input   Total 225 Bad 0 Singles Missed 1 Longest Sequence Missed 1
start   Thu Apr 28 14:55:20 2007
host    Thu Apr 28 14:59:06 2007
dag     Thu Apr 28 14:59:06 2007

```

### Connecting the Time Distribution Server

You can connect the TDS 2 module to the DAG card using [DUCK crossover cable](#) (page 42) (**Note:** A 4-pin to RJ45 adapter may be required). The TDS may be located up to 600m (2000ft) from the DAG card depending upon the quality of the cable used, possible interference sources and other environmental factors. Please refer to the *EDM05-01 Time Distribution Server User Guide* for more information.

#### Caution:

Never connect a DAG card and/or the TDS 2 module to active Ethernet equipment or telephone equipment.

### Testing the Signal

For Linux and FreeBSD, when a synchronization source is connected the driver outputs messages to the console log file `/var/log/messages`.

To test the signal is being received correctly and has the correct polarity use the `dagpps` tool as follows:

```
dagpps -d0
```

`dagpps` measures the input state many times over several seconds, displaying the polarity and length of input pulse.

## Single Card No Reference

When a single DAG card is used with no external reference, the DAG card can be synchronized to the host computer clock. Most computer clocks are not very accurate by themselves, but the DUCK drifts smoothly at the same rate as the computer clock.

The synchronization achieved with this method is not as accurate as using an external reference source such as GPS.

The DUCK clock is synchronized to a computer clock by setting input synchronization selector to overflow as follows:

```
dagclock -d0 none overin
```

### Output

```
muxin    overin
muxout   none
status   Synchronised Threshold 11921ns Failures 0 Resyncs 0
error    Freq 1836ppb Phase 605ns Worst Freq 147ppb Worst Phase 324ns
crystal  Actual 49999347Hz Synthesized 16777216Hz
input    Total 87039 Bad 0 Singles Missed 0 Longest Sequence Missed 0
start    Wed Apr 27 14:27:41 2007
host     Thu Apr 28 14:38:20 2007
dag      Thu Apr 28 14:38:20 2007
```

## Two Cards No Reference

### Overview

If you are using two DAG cards in a single host computer with no reference clock, you must synchronize the DAG cards using the same method if you wish to compare the timestamps between the two DAG cards. You may wish to do this for example if the two DAG cards monitor different directions of a single full-duplex link. You can synchronize the DAG cards in two ways:

- One DAG card can be a clock master for the second. This is useful if you want both DAG cards to be accurately synchronized with each other, but not so for absolute time of packet time-stamps, or
- One DAG card can synchronize to the host and also act as a master for the second DAG card.

### Synchronizing with Each Other

Although the master DAG card's clock drifts against UTC, the DAG cards will be locked together. This is achieved by connecting the time synchronization connectors of both DAG cards using a [DUCK crossover cable](#) (page 42) (**Note:** A 4-pin to RJ45 Adapter may be required).

Configure one of the DAG cards as the master so that the other defaults to being a slave as follows:

```
dagclock -d0 none overout
```

Output:

```
muxin   none
muxout  over
status  Not Synchronised Threshold 596ns Failures 0 Resyncs 0
error   Freq 0ppb Phase 0ns Worst Freq 213ppb Worst Phase 251ns
crystal Actual 100000000Hz Synthesized 67108864Hz
input   Total 0 Bad 0 Singles Missed 0 Longest Sequence Missed 0
start   Thu Apr 28 14:48:34 2007
host    Thu Apr 28 14:48:34 2007
dag     No active input - Free running
```

**Note:** The slave DAG card configuration is not shown as the default configuration will work.

## Synchronizing with Host

To prevent the DAG card clock time-stamps drifting against UTC, the master DAG card can be synchronized to the host computer's clock which in turn utilizes NTP. This provides a master signal to the slave DAG card.

Configure one DAG card to synchronize to the computer clock and output a RS-422 synchronization signal to the second DAG card as follows:

```
dagclock -d0 none overin overout
```

### Output:

```
muxin    over
muxout   over
status   Synchronised Threshold 11921ns Failures 0 Resyncs 0
error    Freq -691ppb Phase -394ns Worst Freq 147ppb Worst Phase 424ns
crystal  Actual 49999354Hz Synthesized 16777216Hz
input    Total 87464 Bad 0 Singles Missed 0 Longest Sequence Missed 0
start    Wed Apr 27 14:27:41 2007
host     Thu Apr 28 14:59:14 2007
dag      Thu Apr 28 14:59:14 2007
```

**Note:** The slave DAG card configuration is not shown, the default configuration is sufficient.

## Connector Pin-outs

### Overview

DAG 3.7G card has a RJ11 connector for time synchronization. The RJ11 connector has two bi-directional RS422 differential circuits, A and B. The PPS In (Pulse Per Second) signal is carried on circuit A and PPS Out is connected to circuit B.

### Pin Assignments

The RJ11 connector pin assignments and plugs and sockets are shown below:

1.	Channel A+
2.	Channel B+
3.	Channel B-
4.	Channel A-

Channel A is PPS In and channel B is PPS Out.

Normally, you connect the GPS input to the PPS (A) channel input (pins 1 and 4).

The DAG 3.7G card can also output a synchronization pulse for use when synchronizing two DAG cards, (i.e. without a GPS input). The synchronization pulse is output on the Out PPS channel B (pins 2 and 3).

To connect two DAG cards, use a [DUCK crossover cable](#) (page 42) to connect the two time synchronization sockets.

**Note:** The DAG card is supplied with a RJ11 to RJ45 adapter.

### RJ11 to RJ45 adapter

The RJ11 to RJ45 adaptor pin assignments are shown below:

RJ45 socket	Signal name	RJ11 plug
1	PPS Out+	2
2	PPS Out-	3
3	PPS In+	1
6	PPS In-	4

### DUCK Crossover cable

To synchronize two DAG cards together use a cable with RJ45 plugs and the following wiring.

TX PPS+	1	3	RX PPS+
TX PPS-	2	6	RX PPS-
RX PPS+	3	1	TX PPS+
RX SERIAL+	4	7	TX SERIAL+
RX SERIAL-	5	8	TX SERIAL-
RX PPS-	6	2	TX PPS-
TX SERIAL+	7	4	RX SERIAL+
TX SERIAL-	8	5	RX SERIAL-

**Note:** This wiring is the same as an Ethernet crossover cable (Gigabit crossover, All four pairs crossed).

## Overview

The DAG Card produces trace files in its own native format called ERF (Extensible Record Format). The ERF type depends upon the type of connection you are using to capture data.

The DAG 3.7G supports the following ERF Types:

ERF Type	Description
2	TYPE_ETH - Ethernet Variable Length Record

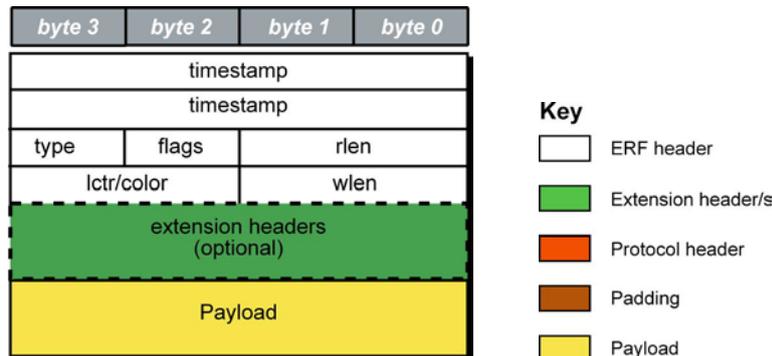
The ERF file contains a series of ERF records with each record describing one packet. ERF files consists only of ERF records, there is no file header or trailer. This allows for simple concatenation and splitting of files to be performed on ERF record boundaries.

For information on other ERF types, please refer to *EDM11-01 ERF types*.

## Generic ERF Header

All ERF records share some common fields. Timestamps are in little-endian (Pentium® native) byte order. All other fields are in big-endian (network) byte order. All payload data is captured as a byte stream in network order, no byte or re-ordering is applied.

The generic ERF header is shown below:



The fields are described below:

timestamp		The time of arrival of the cell, an ERF 64-bit timestamp.
type	Bit 7	Extension header present.
	Bit 6:0	Extension header type. See table below:
flags	This byte is divided into several fields as follows:	
	<b>Bits</b>	<b>Description</b>
	1-0:	Binary enumeration of capture interface: 11 Interface 3 or D 10 Interface 2 or C 01 Interface 1 or B 00 Interface 0 or A Cards with more than four interfaces typically use Multichannel ERF types (type 5 to 9, 12 and 17) which provide a separate larger interface field.
	2:	Varying length record. When set, packets shorter than the snap length are not padded and rlen resembles wlen. When clear, longer packets are snapped off at snap length and shorter packets are padded up to the snap length. rlen resembles snap length. Setting novarlen and slen greater than 256 bytes is wasteful of bandwidth
	3:	Truncated record - insufficient buffer space. <ul style="list-style-type: none"> <li>wlen is still correct for the packet on the wire.</li> <li>rlen is still correct for the resulting record. But, rlen is shorter than expected from snap length or wlen values.</li> </ul> <b>Note:</b> truncation is depreciated and this bit is unlikely to be set in an ERF record.
	4:	RX error. An error in the received data. Present on the wire
	5:	DS error. An internal error generated inside the card annotator. Not present on the wire.
	6:	Reserved
7:	Reserved	
rlen		Record length in bytes. Total length of the record transferred over the PCI bus to storage. The timestamp of the next ERF record starts exactly rlen bytes after the start of the timestamp of the current ERF record.
lctr		Depending upon the ERF type this 16 bit field is either a loss counter or color field. The loss counter records the number of packets lost between the DAG card and the stream buffer due to overloading on the PCI bus. The loss is recorded between the current record and the previous record captured on the same stream/interface. The color field is explained under the appropriate type details.

wlen		Wire length. Packet length "on the wire" including some protocol overhead. The exact interpretation of this quantity depends on physical medium. This may contain padding.
extension headers		Extension headers in an ERF record allow extra data relating to each packet to be transported to the host. Extension header/s are present if bit 7 of the type field is '1'. If bit 7 is '0', no extension headers are present (ensures backwards compatibility). <b>Note:</b> There can be more than one Extension header attached to a ERF record.
Payload		Payload is the actual data in the record. It can be calculated by either : <ul style="list-style-type: none"> <li>• Payload = rlen - ERF header - Extension headers (optional) - Protocol header - Padding</li> </ul>

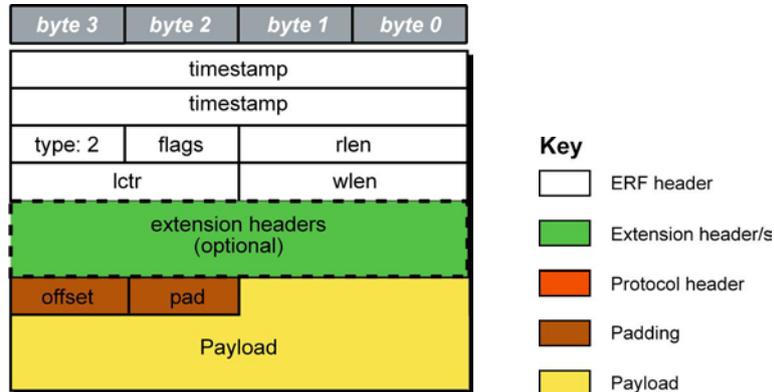
## Extension header types

Number	Type	Description
0:	TYPE_LEGACY	Old style record
1:	TYPE_HDLC_POS	Packet over SONET / SDH frames, using either PPP or CISCO HDLC framing.
2:	TYPE_ETH	Ethernet
3:	TYPE_ATM	ATM cell
4:	TYPE_AAL5	reassembled AAL5 frame
5:	TYPE_MC_HDLC	Multi-channel HDLC frame
6:	TYPE_MC_RAW	Multi-channel Raw time slot link data
7:	TYPE_MC_ATM	Multi-channel ATM Cell
8:	TYPE_MC_RAW_CHANNEL	Multi-channel Raw link data
9:	TYPE_MC_AAL5	Multi-channel AAL5 frame
10:	TYPE_COLOR_HDLC_POS	HDLC format like TYPE_HDLC_POS, but with the LCNTR field reassigned as COLOR
11:	TYPE_COLOR_ETH	Ethernet format like TYPE_ETH, but with the LCNTR field reassigned as COLOR
12:	TYPE_MC_AAL2	Multi-channel AAL2 frame
13:	TYPE_IP_COUNTER	IP Counter ERF Record
14:	TYPE_TCP_FLOW_COUNTER	TCP Flow Counter ERF Record
15:	TYPE_DSM_COLOR_HDLC_POS	HDLC format like TYPE_HDLC_POS, but with the LCNTR field reassigned as DSM COLOR
16:	TYPE_DSM_COLOR_ETH	Ethernet format like TYPE_ETH, but with the LCNTR field reassigned as DSM COLOR
17:	TYPE_COLOR_MC_HDLC_POS	Multi-channel HDLC like TYPE_MC_HDLC, but with the LCNTR field reassigned as COLOUR
18:	TYPE_AAL2	Reassembled AAL2 Frame Record
19:	TYPE_COLOR_HASH_POS	Colored PoS HDLC record with Hash load balancing
20:	TYPE_COLOR_HASH_ETH	Colored Ethernet variable length record with Hash load balancing
21:	TYPE_INFIBAND	Infiniband Variable Length Record
22:	TYPE_IPV4	IPV4 Variable Length Record
23:	TYPE_IPV6	IPV6 Variable Length Record
24:	TYPE_RAW_LINK	Raw link data, typically SONET or SDH Frame
32-47:	-	Reserved for CoProcess Development Kit (CDK) Users and Internal use
48:	TYPE_PAD	Pad Record type

## ERF 2. TYPE\_ETH

Type	Bit 7	1 = Extension header present. See <a href="#">Extension Headers</a> (page 47).
	Bits 6:0	Type 2
Short description	TYPE_ETH	
Long description	Type 2 Ethernet Record	
Use	This record format is for Ethernet [802.3] data links.	

The *TYPE\_ETH* record is shown below:



The following is a description of the *TYPE\_ETH* record format:

Field	Description
Offset (1 byte)	Number of bytes <b>not</b> captured from start of frame. Typically used to skip link layer headers when not required in order to save bandwidth and space. <b>Note: This field is currently not implemented, contents should be disregarded.</b>
Pad (1 byte)	The Ethernet frame begins immediately after the pad byte so that the layer 3 [IP] header is 32-bit aligned. This is typically used to skip link layer headers when they are not required in order to save bandwidth and space.
Payload (bytes of record)	Payload = rlen - ERF header (16 bytes) - Extension headers (optional) - Padding (2 bytes)

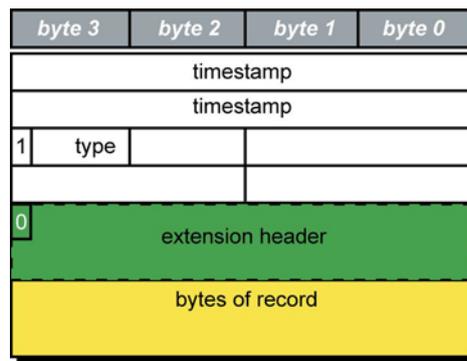
## Extension Headers (EH)

### Introduction

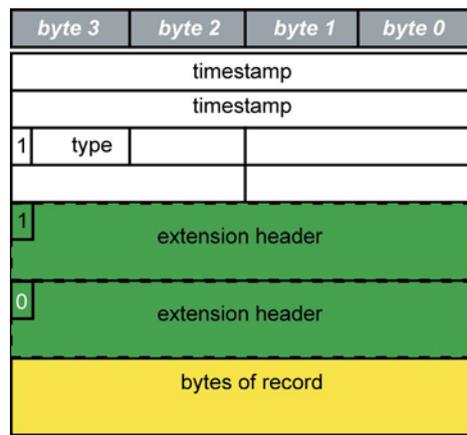
The addition of an Extension Header into the ERF record allows extra data relating to the packet to be transported to the host. The extension header allows certain features to be added independently of ERF types, for example, features shared by different ERF records do not have to be implemented separately. This results in automatic support across ERF types.

Bit 7 of the ERF type field is used to indicate that Extension Header's are present. If set to '1' Extension Headers are present. The Extension Header type field indicates the type and format of the Extension Header. It also indicates whether further Extension Headers are present. If bit 7 of the Extension Header is set to '1' further Extension Headers exist in the record. The Extension Headers are 8 bytes in length.

The following diagram shows presence of an Extension Header in addition to the ERF record.



The following diagram shows presence of two Extension Headers with Bit 7 of the first Extension Header set to '1'.





## Reporting Problems

If you have problems with a DAG 3.7G card or Endace supplied software which you are unable to resolve, please contact Endace Customer Support at [support@endace.com](mailto:support@endace.com).

Supplying as much information as possible enables Endace Customer Support to be more effective in their response to you. The exact information available to you for troubleshooting and analysis may be limited by nature of the problem.

The following items may assist in a quick resolution:

- DAG 3.7G card[s] model and serial number.
- Host computer type and configuration.
- Host computer operating system version.
- DAG software version package in use.
- Any compiler errors or warnings when building DAG driver or tools.
- For Linux and FreeBSD, messages generated when DAG device driver is loaded. These can be collected from command `dmesg`, or from log file `/var/log/syslog`.
- Output of `daginf`.
- Firmware versions from `dagrom -x`.
- Physical layer status reported by: `dagconfig`
- Link statistics reported by: `dagconfig -si`
- Statistics either (depending on the DAG card):
  - Extended statistics reported by: `dagconfig -ei`
  - Universal statistics reported by: `dagconfig -ui`
- Network link configuration from the router where available.
- Contents of any scripts in use.
- Complete output of session where error occurred including any error messages from DAG tools. The `typescript` Unix utility may be useful for recording this information.
- A small section of captured packet trace illustrating the problem.
- If you have just rebooted and the system can not see any DAG cards, you need to load the DAG drivers. Run `dagload`.



## Version History

Version	Date	Reason
1-4		Previous versions
5	December 2005	Previous version.
6		Unknown.
7	May 2006	
8	January 2008	Brought into AuthorIT and general revision.
9	June 2008	Updated to dagconfig. Updated tokens list. Added card features and firmware image list. Updated statistics. Updated Overview section. Depreciated dagthree. Added ERF Extension header information.
10	November 2008	Updated Buffer_size and mem dagconfig tokens and associated cross references. Updated front matter. Update dagconfig options table. Added new dagrom options. Supported OS information now in release notes. Added card description to the overview.

Status	Description
Preliminary	The products described in this technical document are in development and have yet to complete final production quality assurance.
Released	The products described in this technical document have completed development and final production quality assurance.

